All INCLUSIVE

Start from 10:30 am till 00:00 am

BUFFET RESTAURANTS :" Self Service'		
Caribbean Main Restaurant	Breakfast Lunch Dinner	07:00 am till 10:00 am 13:00 pm till 15:00 pm 19:00 pm till 22:00 pm
Tortuga Beach Restaurant(Food Court .. Italian-BBQ-Chinese-Arabian)	Breakfast Lunch Dinner	07:00 am till 10:00 am 12:30 pm till 15:00 pm 19:00 pm till 21:30 pm

We are happy to consider Food allergies , intolerances and Diabetic for any inquiries or assistance, please contact Restaurnt Manager

A LA CARTE RESTAURANTS		
Arabian BBQ Restaurant	Oriental cuisine dinner Late light buffet Dinner	19:00 pm till 22:00 pm 23:00 till 01:00
Gazebo Italian Restaurant & PUB	Pizza & Burger Corner (Snacks) Dinner(Italian cuisine - Pizza by reservation with Guest relation team)	13:00 pm Till 17:00 pm 19:00 pm Till 22:00 pm
Santa Lucia (Sea Food Restaurant)	Dinner (Additional Charge)	18:30 pm Till 21:30 pm
La Palma(International French Cousine)	Dinner	19:00 pm till 22:00 pm
BARS & BEVERAGE "_Self_Service"		
Aloha - Lobby Bar	Soft, hot, local alcoholic drinks and Cocktailsss	24 Hours (free all inclusive drinks from 10:30 am till 00:00 am)
Aladdin Café	All kinds of alcoholic and non alcoholic drinks Shisha corner (extra charge)	18:30 pm till 00:00 am
Jamaica pool Bar	Soft, hot & local alcoholic drinks Alcoholic beverage	10:00 am till Sunset 10:30 am till Sunset
Cuba Beach Snack Bar	Soft,hot & local alcoholic drinks Alcholic beverage Daily: Snacks Daily: Ice cream	09:00 am till Sunset 10:30 AM till Sunset 13:00 pm till 17:00 pm 15:00 pm till 17:00 pm
Relax beach Bar Tex Max	All kind of drinks hot and cold, (Alcoholic and non alcoholic) Alcoholic beverage Daily: Snacks	10:00 am till Sunset 10:30 AM till Sunset 11:00 pm till 17:00 pm
Coco Loco Fresh Juices bar	Fresh Juice (Additional Charge)	09:00 am till Sunset

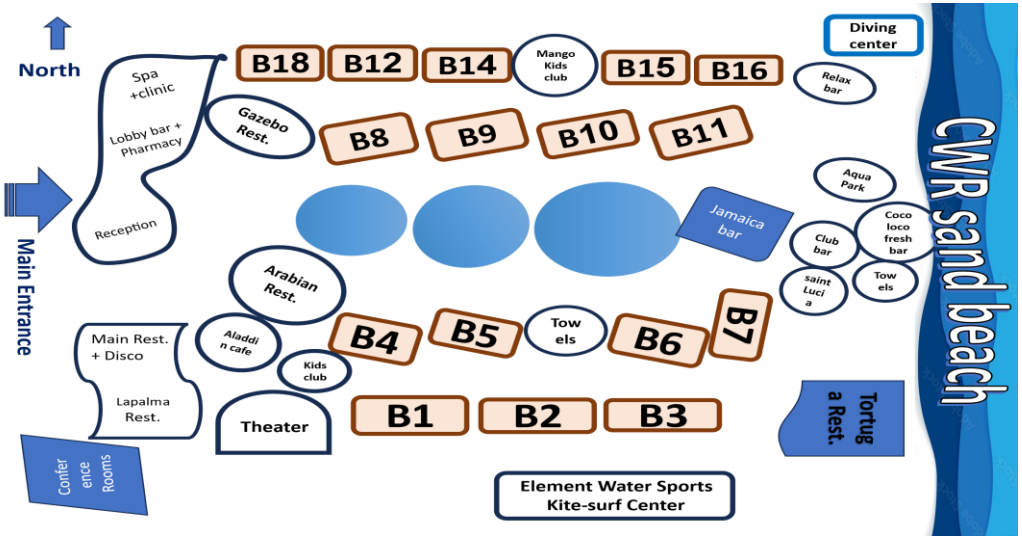
SENTIDO Caribbean
SOMA BAY

Dear Sentido Caribbean World Soma Bay Guest

Thank you for choosing our hotel as your first choice to spend your holiday

It is a great pleasure for us to welcome you and
to give you a brief about our hotel facilities
And some important information
for you
on the following pages

If you have further questions, please do not hesitate to contact or call the Reception # 0
The guest service center # 6385
We wish you a pleasant stay!
The Hotel Management



CTIVITIES & ENTERTAINMENT:

Complimentary Activities

- Evening Entertainment: Enjoy adelightful lineup of performances, including a Kid`s Disco at 20:30 followed by a live Show at 21:00 at Amphitheater.
- Daily Animation program: Engage in Morning Activities: hosted at both the Pool and Beach.

Premium Services & Experiences (Available at an Additional Charge):

Culinary & Beverage Services

- 24-Hour Room Service: To place an order, Please dial Extension 6614. A full menu is available in your room.
- Mini Bar: A selection of soft drinks is available for your convenience (additional charges apply).
- Imported alcohol & primum cocktails: Indulage in acrated selection of high-end beverages.
- Coco Loco Bar: Offering freshly prepared Smoothies , Seasonal fruits and Shisha available daily from 09:00 am till Sunset.
- Specially Drinks: Enjoy Bottled beverages, Fresh juices, Movenpick Ice Cream, Turkish Coffee, and espresso made from fresh coffee beans.

Wellness & Retail

- Medical Assistance: A doctor is available 24/7 Hours via Reception.
- On-Site Pharmacy: Conveniently located near the lobby bar, Open daily from 10:00 AM till 10:00 PM.
- Shops & SPA: Explore a variety of retail outlets, beauty salon and professional hairdressing services, available from 09:00 AM till 20:00 PM.

Luxury Transport & Excursions

- Private Transportation: Shuttle Service to Hurghada and exclusive limousine services are available.
- Limousine Service Desk: Located at the Lobby Reception, Open daily from 09:00 AM to 08:00 PM.

Shuttle Bus (Additional Charge) & Kid`s free till 06 Years Old

Caribbean	Hurghada	Price	Senzo	Price
10:00 am	13:00 pm	12 € P.P	13:15 pm	8 € P.P
15:00 pm	19:00 pm	12 € P.P	19:15 pm	8 € P.P
20:00 pm	23:00 pm	12 € P.P	23:15 pm	8 € P.P

- Adventure & Sports: Experience thrilling activities such as diving, Kite & Windsurfing, horse riding, quad biking, and professional photography sessions.

Laundry Service

- Laundry bag, and price list are available in all rooms inside room cupboard. To order via Reception or Housekeeping team.

IMPORTANT INFORMATION:

Check-In & Check-Out

- Check-in: From 14:00 PM
- Check-out: By 12:00 PM (late check-out available upon request and subject to availability).
- Please return your key card, bracelets, and the towel cards at check out.

Connectivity WI/FI

- WI-FI: Complimentary Wi-Fi is available in the hotel
- High Speed Wi pFi (Additional Charge)

Housekeeping & Room Policies

- In-Room Amenities: Items such as Cups and white Towels are for in-room use only. Kindly refrain from removing them.
- Considering the surrounding desert environment, we highly recommend keeping your terrace or balcony door securely closed for your comfort.
- Safe Deposit Box: Available in all rooms free of charge. The Hotel assumes no responsibility or liability for valuables left in the room.
- Daily Amenities: Housekeeping provides two Bottles of water, tea, and Coffee replenished daily.
- All Hotel Rooms are non smoking, smoking allowed only in balcony and terrace

Leisure & Pool Regulations

- Sunbed Policy: Reserving sunbeds is not permitted. Any unattended towels or personal belongings left for more than one hour will be collected and stored in the Lost & Found office.
- Pool & Aqua Park Operating Hours:
  - Swimming pools operate until Sunset in winter (heated pool available in winter), while in Summer, swimming hours are extended till 21:00Hrs.
  - Aqua Park: Open from 10:00 AM — 12:00 PM & 03:00 PM — 05:00 PM & 18:00 till 20:00 (During summer time).
  - "Do Not Disturb" red flags for the pool and beach are available upon request at the towel center.

Dining & Dress Code

- Restaurant Policy : Opening hours may vary seasonally.
- Dress Code: Smart casual attire is recommended. Shorts and flip - flops are not permitted in any restaurant during the evening.
- A La Carte Dining: Some menu items may be subject to additional charges.
- Food safety : For hygiene reasons, removing food from the restaurant is not allowed.

Children's Safety & Beach Policy

- Supervision : Children must wear a life jacket or flotation device while using the hotel pools or sea and must be under parental supervision at all times.
- Topless Sunbathing: Not permitted at the beach or pool area!.

Banking & Fitness Facilitis

- ATM & Currency Exchange : An ATM machine is available in the Lobby (EGP currency only).
- GYM : Open daily from 07:00 AM to 07:00 PM.