ORANGE COUNTY KEMER – FAMILY CONCEPT (SUMMER 2027)
(PERIOD 15.04.2027 - 31.10.2027)

CATEGORY	5 Star (Environmentally Friendly Facility)
OPENING YEAR	2005
YEAR OF LAST RECONSTRUCTION	2026
ADDRESS	Atatürk Bulvarı Kemer / Antalya
TELEPHONE	+90 242 814 72 00
WEB SITE	www.orangecounty.com.tr
E-MAIL	info@orangecounty.com.tr
CONCEPT	**Ultra All Inclusive-Family Concept**

NUMBER OF ROOMS / HOTEL AREA	526 rooms / 1128 pax. / 21,000 m ²
BEACH LENGTH	90 m / Beachfront, pebble beach
NUMBER OF ELEVATORS	7
NUMBERS OF FLOORS	5
DISTANCES	Kemer Center 300 m, Antalya 45 km, Antalya AYT Airport 60 km.
TRANSPORTATION	Bus, Taxi (charge) / Outdoor parking is limited by capacity
LANGUAGES	English, German, Russian, Persian
PETS	Not allowed

CONCEPT

Orange County Kemer has a unique structure with 16th century Dutch architecture, at the fascinating foothills of the Taurus Mountains. The hotel offers a unique accommodation experience by incorporating the elegant details of the historically and aesthetically fascinating Dutch style. This magnificent design brings together contemporary and luxury, while also offering an environment transformed by the dazzling beauty of nature. Orange Kemer Hotel opens its doors to its guests and invites them to experience the magic of 16th century Holland.

- With its renewed buffet and flavors from world cuisine, Orange Kemer offers an unforgettable experience in the family concept. All family members can discover exclusive tastes from different cuisines. Dining pleasure at Orange Kemer gains a new dimension with its buffet that offers variety to suit everyone's taste. Live this unique experience and let your taste buds go on a journey of taste.

- Structural innovations in Orange County Kemer make your holiday more special and enjoyable.

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- In concept transition accommodations, guests who check in with the Ultra All Inclusive (UAI) concept will continue to stay as Ultra All Inclusive (UAI), and guests who check in with the All Inclusive (AI) concept will continue to stay as All Inclusive (AI) concep

CHECK-IN AND CHECK-OUT PROCEDURE

Check-in time is 14:30, check-out time is 11:00

ROOM INFORMATION - ACCOMODATION

328 Standart Land View Room (One Room) **(26 m² Max. 2/3 pax)**
Standard rooms - is a great option for relaxing with breathtaking views of the Taurus Mountains. This room type also includes 5 rooms for disabled guests.

161 Standart Side Sea View Room (One Room) **(26 m² Max. 2/3 pax)**
Standard Sea & Pool View rooms is ideal options for comfortable accommodation, guests will have the opportunity to enjoy views of the hotel territory, pools and the Mediterranean Sea.

16 Family Room (Two Separate Rooms) **(53 m² Max. 2/4 pax)**
Restored private Suite rooms are created for joyful and relaxing time of 3 or 4 guests. The room has 2 bedrooms, 1 bathroom.

19 Volendom House(Two Storey Separate Rooms) **(45 m² Max. 2/5 pax)**
Our colorful small villas, are separated from the main building, decorated in a unique Dutch style, Volendam Houses located by the pool side in the central part and overlooking the entire hotel. They have 2 floors and there is 1 bedroom, 1 bathroom / bathtub & WC and 2 televisions on the lower and upper floors

Each room is equipped with: mini-bar (only soft drinks), kettle (tea and coffe setup), TV, wi-fi, telephone, central air conditioning, safe, parquet or ceramic floor, bath or shower, hair dryer.

In-bath amenities: shampoo, hair conditioner, shower gel, soap, cotton pads for make-up, cotton buds, cap, hygiene bag.

*** SPECIAL ROOM TYPES ***

1 QUEEN BEATRIX SUITE **(182 m² Max. 4 pax)**
Suite is located in the main building on the 3rd floor. Modern designed and comfortable suite is ideal for your perfect holiday experience. There are 2 bedrooms, 1 large living room, 2 bathrooms, 3 TVs, a Jacuzzi on the terrace overlooking the Mediterranean Sea. Recommended for those who want to enjoy the Mediterranean right from the Jacuzzi. Tea / coffee set-up, pillow menu, free room service menu (depending on the number of guests). VIP set-up and VIP welcoming services are available for our guests.

***QUEEN BEATRIX SUITE SERVICES ***

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- Express check-in is provided to our guests with a special check-in welcome at the reception.
- As a VIP, he/she is welcomed at the reception by the guest relations officer with chocolate, cold towels and Turkish delight.
- Our guests have priority in lodge services and have a 50% discount on extra services.
- FREE VIP Transfer is provided. (All information regarding transfers must be submitted to the reservation department of the relevant hotel at least 48 hours in advance)
- A special Beverage Set Up and food menu is available for our guests, determined by the hotel management.

BARS

1'e Klasse Bar (lobby)	24 hours (00:00 – 07:00 non-alcoholic service)
Grand Cafe Bar (center)	10:00 - 00:00
Bulldog Cocktail Bar (center)	21:30 - 00:00
Garden Cafe	10.00 – 18.00
Sokak Bar	11.00 – 18.00 / 20.00 – 23.30
Orange Cafe (Lavazza)	08.30 – 21.30
Pier Bar	10.00 - 18.00
Snack Bar	13.00 – 16.00
Orange Club (Cabana - Food & Drinks are subject to a charge)	22.00 - 01.00
Beach Bar	10.00 – 17.00
Moulen Bar (Gece Barı)	00.00 - 05.00

Dewerend Main Restaurant (buffet, self-service)	
Breakfast	07:00 - 10:30
Late breakfast	11:00 – 12:00
Lunch	12:30 - 14:30
Dinner	18:30 - 21:00
Late Dinner	00:00 – 01:00
Night Soup	01.00 - 05.00

Osmanlı Snack (Windmill / Free of charge)	
Fast Food	13:00 - 16:00
Late Snack Restaurant	17.00 - 18.00
Amsterdam Fries (Free of charge)	
Fast Food	14:00 - 16:00
Room service (extra charge)	24 hours

RESTAURANTS

Orange Cafe (Lavazza)	
Varieties of coffee	08.30 - 21:30
Garden Cafe Patisserie (free of charge)	
Sweet-Salty Cakes, coffee varieties	14:00 - 17:00
Ice Cream	14.00 - 17.00

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- **The content and variety of products offered in restaurants and bars may vary during the pre-season and post-season periods, which include April and November.**
- **Opening and closing hours and locations of bars and restaurants are subject to change by hotel management based on weather and seasonal conditions.**
- **Self-service is available in restaurants and bars.**
- **Premium beverages served at our hotel are subject to a charge.**
- **Diet items are available in our open buffet.**
- **A dress code is required in all our restaurants.**
- **Ice cream service is subject to change based on weather and seasonal conditions.**
- **A service fee of 25 Euros will be charged for taking food and drinks from the outlets to the rooms, pool area, pier, and beaches**
- **A 100 € security deposit is required at check-in. This will be fully refunded upon check-out, provided that all hotel guidelines are met and the room is left in good condition.**

***** HONEYMOON CONCEPT *****

- Themed doors and rooms decoration.
- Bathrobes, slippers, bath accessories
- Fruit and Champagne

***** Guests wishing to benefit from the honeymoon concept must present a marriage certificate dated no more than 6 months ago."**

*****ULTRA ALL INCLUSIVE*****

Orange County Kemer is working under Ultra All Inclusive system.
The purpose of this system is to meet the expectations of guests with the impeccable service.
Within the Ultra All Inclusive concept, menu red-marked food and beverages are subjects to additional charge.
Doctor services, beauty salon services, SPA & Wellness Center services, laundry services are subects to charge.

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BEACH AND POOLS

The beach is 90m long, belong to the hotel, beach mixed with small pebbles. Sunbeds and umbrellas are provided free of charge, beach towels are at guests' service by card and can be changed once a day. There are showers on the beach, pier and pool, changing cabins, There are A lifeguard is on duty at specific hours during the day.

POOLS	SIZE	DEPTH
Outdoor Main Pool	2,470 m²	140 cm
Aqua Park (2 Slides)	676 m²	110 cm

Children's Pool (Elephant Slide)	83 m²	140 cm
Indoor Pool	185 m²	140 cm

Aquapark Opening Hours	
Morning	10:00 - 12:30
Afternoon	13.30 - 17:30

Hotel management reserves the right to change the working hours of the pools and the opening dates of heated pools depending on weather conditions.

SPA & WELLNESS

Built according to the philosophy of Feng Shui, the SPA Center is an award-winning facility not only for its spacious design but also for its wide range of services. In addition to Far Eastern therapies, the SPA Center offers a full selection of European massages and treatmens. Personalized care programsa are also created upon guests requests. Combining global therapy practices with the privileges of a luxury spa, the center features a unique treatment concept inspired by Indian, Thai Indonesian, and European massage traditions. Under the guidance of expert therapists, problem areas are identified and treated through classic massages, hydrotherapy, device-assisted massage techniques.
With massage rooms, relaxtion areas, classic massage rooms, an indoor pool, facial and body treatment rooms, Thai massage rooms, and dedicated Indian massage rooms, the SPA Center provides its guests with an exceptional and flawless experience.

The spa center is privately run and requires reservations. Massages and scrubs are available for a fee, while the Turkish bath, sauna, and steam room are free of charge.

SPORT

In the Fitness Center, Cardio and Conditioning Equipment includes a treadmill, upright exercise bike, recumbent exercise bike, rowing machine and stepper. Strength and Weight equipment includes a multifunctional gym machine, barbell bench, weight set, chest and shoulder press machine, leg press machine, back exercise machine, leg extension machine, flat bench, upright leg curl device and adjustable bench.
In additin, out guests can make theri day more enjoyable by participating in various daily activities such as morning gymnastics, darts, water polo, aqua gym, pool games, dance classes, and step exercises. Twice a week, Professional trainers lead Kangoo Jump sessions during the day.

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There is an age restriction in the Fitness Center. The use of children between the ages of 0-15 is prohibited.

The use of the Fitness Center is free of charge, and our guests are responsible for any health problems that may arise due to their individual workouts and any damage to the equipment.

*** CHILDREN'S ANIMATION / MINI CLUB ***

Maximum fun for children, maximum peace for parents!

Mini Club Working hours: 10.00 – 00.00

In the mini club, services are provided in Turkish, Russian and English for little guests between the ages of 4 and 12. In this way, little guests can have the opportunity to have fun in their own language.
(For children aged 2 - 3, at least one of their parents must be present)
Concept group games, painting activities, children's festivals, pool games, workshops where they can make cookies and pizza with their own little hands.
Juggling, balloon shows, etc. are organized for children on certain days of the week. There are many activities available.

*****SUMMER SEASON SPECIAL ORGANIZATIONS*****

While guests can spend time with the pool, various activities and all kinds of sports activities during the day; In the evenings, rich show programs, dance shows, live music and concept parties prepared by the international animation team are offered to your liking.
Our guests staying in Orange County Kemer during the summer of 2027 will have fun with the special organizations listed below and will have the opportunity to experience unforgettable excitement.

Orange County Kemer will host you in a different world and a magnificent atmosphere with a wide variety of parties such as **White Party, Red Party, Avangarde Party.**
As the night gets livelier with DJs, incredible visual shows of dancers and light plays await you, our guests, with a fascinating and exciting atmosphere.
Hotel management has the right to change the service, mini club working hours and activities according to season and weather conditions.

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*****OUR PAVILLION SERVICES *****

- All of our pavilions are available with reservation and fee.
- A menu with special treats and drinks is offered and each menu is priced differently.
- Pavilion reservations are made during accommodation.
- The pier is in service between 08.30 - 18.00.
- There are changing cabins.
- VIP pier is open between 10.00 - 18.00.
- Bed linen and towels are only available for use in this area.

***** GENERAL HOTEL RULES*****

1. There is a dress code in the restaurants. (Swimsuits are not allowed.) For your safety and comfort, please do not enter the dining and beverage areas without shoes. (Do not wear flip-flops, slippers with slippery soles, or similar clothing.)
2. In accordance with local laws, alcoholic beverages are not served to guests under the age of 18.
3. Hotel management reserves the right to refuse service to guests who may be at risk of harming themselves or others after consuming a certain amount of alcohol.
4. Check-out time is 11.00 AM. Upon check-out, the room key, guest armband, and towel card must be returned to the reception.
5. On the day of check-in, guests can use all services included in the accommodation and concept at 2:30 PM.
6. Late check-out and early check-in are subject to a fee.
7. Ultra all-inclusive guests may use the food and beverage service exclusively for themselves.
8. It is unhygienic to bring food from food and beverage outlets to the pool, beach, and pier sunbed areas. A €20 service fee is charged for bringing food from food and beverage outlets to these areas.
9. Food, premium, and specialty beverages requested outside of the buffet are available for a fee.
10. Food and beverages served within the facility are subject to a service fee. If detected, a €25 fee will be added to your room bill.
11. The beach, pier, and water slides are open to use depending on the weather.
12. Dry cleaning services are not provided on-site. Our facility cannot be held responsible for any problems that may occur with this service, which is purchased from external companies for a fee.
13. In accordance with local laws, smoking is prohibited in enclosed areas (rooms, lobby, restaurant, etc.). Failure to do so is subject to financial penalties determined by local authorities. To protect our children and guests with health problems from secondhand smoke, smoking is prohibited in the balcony areas of the Main Restaurant during meals.
14. Hookahs, irons, etc. are not available in the rooms. The use of personal devices is not permitted. Otherwise, the guest will be charged for the cost of replacing any damage incurred by the guest, including damage resulting from such use within the room and the hotel.
15. All hookahs, and similar equipment and devices in the rooms that could pose a fire hazard, will be returned to the management upon check-out. The cost of damage resulting from such use will be charged to the guest.
16. Parental supervision is mandatory for use of the water slides, pool, and activity areas.
17. Guests using the fitness center are responsible for any health issues that may arise from individual workouts.
18. Children are not allowed in the fitness center. Parents are responsible for supervising their children. The hotel management is not responsible for any accidents that may occur due to children using the fitness center that do not comply with the prohibition.
19. Guests are not permitted to listen to loud music from portable devices in the rooms or outdoors that may disturb the surroundings. Please respect the right of every guest to silence.
20. Throwing any objects, plates, bottles, cigarette butts, and/or garbage from the hotel's windows and balconies is strictly prohibited.
21. There are trash cans in the hotel areas for paper, aluminum, glass, and plastic. Please use these areas for your trash.
22. In-room safety deposit boxes are available free of charge for your valuables. Our hotel is not responsible for any lost items.
23. Armbands are provided at our hotel for the convenience and safety of our guests. Loss charges apply.
24. Our hotel's air conditioning system operates centrally. Opening and closing times are automatically determined based on weather conditions.
25. Central air conditioning operating hours are determined based on weather conditions.

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26. The services of private businesses located within the facility are not owned by the hotel and are not the responsibility of the hotel management.
27. Our facility regularly conducts pest control and disinfection operations in accordance with international quality standards.
28. Snack restaurants and street activities; These may be changed or canceled by the hotel management depending on the season, guest profile, and product availability.
29. Parties, entertainment programs, and all other activities may be changed or canceled depending on weather conditions, guest profile, season, and physical factors.
30. Rooms are for accommodation purposes only. Each person staying in a room must be registered at the reception desk.
31. Unregistered visitors are prohibited from entering the room or other areas within the hotel. An additional fee for one person for unregistered guests will be charged to the guest's account.
32. Guests are strictly prohibited from disturbing each other. Guests who engage in unrest or fight within the hotel will be terminated immediately.
33. Guests who damage hotel or room fixtures will be charged for any damaged items.
34. The hotel management accepts no responsibility for damage to parked guest vehicles.
35. Children should never be left alone on balconies or in rooms, and they should not climb on room furniture. Children must be accompanied on stairs and similar areas.
36. Pets are not allowed in our facility.
37. The Lobby Bar is open 24 hours a day, but alcoholic beverages are not served between 00:00 and 08:00.
38. All stated rules must be followed at all time

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