

ALL INCLUSIVE FORMULA

Dear Guest, we are delighted to welcome you and wish you an enjoyable stay with us. As a valued Guest under the Hotel's All-Inclusive System, please find hereunder your benefits.

PALM ROYALE RESORT

Dear Guest, welcome to Palm Royale Soma Bay!
Our resort surroundings offer an idyllic outdoors beachfront haven for families, friends, couples or single's vacation.
The resort is the only self-unit property in the Red Sea and egypt wide featured by 2.300 swaying palm trees, 70.000 m2 of tailor-crafted landscaped gardens and a private pristine beach stretching 1.2 kilometers.
Due to such versatile infrastructure, the location is perfect for nature admirers offering close up views to the crystal clear water of the Red Sea.
The resort boasts safety, security, privacy and exclusivity.
The two adjoined engulfed bays offer a perfect atmosphere to the liking of each individual.

RESORT FACILITIES

- 1.2 kilometers of private sandy beach with sun beds and sunshades
- Private marina
- Swimming pools
- 24-hour reception
- Safe boxes at the reception
- Disabled accessibility
- Concierge
- Business center
- Wi-Fi Internet access
- Limousine service
- Laundry service
- 24-hour room service
- 24-hour doctor / Clinic
- Pharmacy
- Photographer
- Shopping center
- ATM machines/Currency ex-change
- Baby care
- Children's playground
- Kids club
- Kids swimming pool (heated in winter)
- Aqua center
- Diving center
- 2 water sport stations
- Health club / Gym
- Health club pool (heated in winter)
- 2 Tennis courts
- 2 Padel courts
- Beach volley court
- Mini golf
- Horse stable
- Hairdresser / Beauty salon
- Disco

Doctor, clinic 24 Hr. Pharmacy

Bank ATM machines, currency exchange service.

Photograph Shop

Shopping Center

Aqua center Diving center

Beauty Salon

MEALS ENTITLEMENT

BREAKFAST

Café Stella ..... **06:30** AM - **10:30** AM

Start the most important meal of the day with our delightful buffet breakfast selection.

Atrium Bar ..... **10:30** AM & **11:30** AM

Late light snacks is available between

LUNCH

Café Stella ..... **12:00** PM - **03:00** PM

Enjoy a hearty lunch savoring our buffet selection of local and international cuisine.

Azur Bar ..... **12:00** PM - **04:30** PM

Option for a light à la carte lunch at our outdoor bar.

DINNER

Café Stella ..... **06:30** PM - **09:30** PM

Our thematic dinner buffet offers local and international cuisine every night of the week.

A La Carte Restaurants ..... **07:00** PM - **10:00** PM

Our specialty restaurants
El Tannour (Lebanese Theme)
Taverna Barba Kiriako's (Greek Theme)
Il Portico (Italian Theme)
Sakura (Asian Theme)
offering tasteful 3 course á la carte menus (starter/main course/dessert).

Special Note: Your ''All Inclusive" entitlement will give you the opportunity to visit the four á la carte restaurants according to your length of stay (3 times per week).
A la Carte restaurant reserve through our DINING PRO application, accessible via the INFO channel in your room and scanning the QR code displayed on the screen. Please contact our Front Office and Guest Relation team for guidance and assistance.

AFTERNOON TEA

Atrium Bar ..... **03:00** PM - **06:00** PM
Delight in our selection of cakes and teas for a smoothing day break.

Azur Bar/Nemo Bar ..... **10:00** PM - **05:00** PM
Drinks and Ice Cream Cravings. Choose your favorite ice cream flavors from within our delicious varieties.

ROYALTY LOUNGE

For 25 Euro per day

Enjoy a quiet & intimate day in the privacy of one of the most stylish lounges on the Red Sea with your own butler beverage service

VIP LOUNGE "LA TERRACE"

For 20 Euro per person per breakfast

One of the most exclusive and beautifully designed lounges, offering lavish breakfasts amid breathtaking views at the heart of the Resort.

BEVERAGE ENTITLEMENT

During your stay, you will be entitled to order the following beverages: local draft wines, beers and spirits, teas and filtered coffees, soft drinks, fruit juices, local sparkling and natural water. Outlets offering the above mentioned drinks

Atrium Bar	**10:00** AM - **12:00** AM
Azur Bar	**10:00** AM - **05:00** PM
Captain Nemo's Bar	**10:00** AM - **05:00** PM
Johnny's Bar	**04:00** PM - **12:00** AM
Pool Bar	**10:00** AM - **05:00** PM
Cleopatra Disco	**23:00** PM - **12:00** AM
Shisha Corner	**05:00** PM - **01:00** AM

IN ROOM MINI BAR Soft drinks and water in your room are included in your entitlement and will be replenished once a day

HEALTH CLUB

Opening ..... **08:00** AM - **08:00** PM

You are entitled to complimentary use of the heated swimming pool (in summer adults only, in winter children allowed) fitness center, sauna, steam room, Jacuzzi **(restricted below the age of 16)** Please refer to the Health Club Information Board or call 1146 for more information.

KIDS CLUB

Opening ..... **09:00** AM - **05:30** PM

Children between 4 and 12 years old are welcomed to Maria's Kids Club, where fun-filled activities are available daily.

SPORT & LEISURE

Diving, snorkeling, kite surfing, windsurfing, water ski, boat trips, stand up paddling, beach tennis, tennis and horseback riding are available on-site at a chargeable fee; mini-golf free of charge (daytime). Please call 1201 to have your schedule prepared with the aid of our professional team.
You may also play a complimentary round of **Billiards** at Johnny's Bar - 1h per day - prior reservation is required; kindly call 1305 for your booking.
Please be informed that children below the age of 16 are not permitted to play billiard.
Enjoy 1h tennis per room, per day and during the daytime - booking in advance is required and subject to availability.

Our animation team provides day and night activities on a daily basis, kid's disco and different evening theme shows. A diversified animation program, darts, beach volleyball, aqua aerobics, stretching, dance lessons and other activities are offered.

GOOD TO KNOW

QUIET ZONE: Enjoy the unobtrusive atmosphere in our quiet zone beside the Sakura (Asian Kitchen) without disturbance of sales staff or animation.

FOOD AND DRINK: All-Inclusive Entitlement can only be consumed in the respective restaurants. Food and drinks taken out of the restaurants will be chargeable. All other food and drinks available in the hotel's restaurants and bars, room service menu, in-room mini bar and beach service may be consumed and will be charged to your room or be paid upon consumption. Food and drinks brought from outside are not permitted in the hotel. Suitable and proper attire is requested in all our restaurants; please be informed that swimsuit, shorts, tracksuits and slippers are not allowed.

INTERNET: Dear Guest, enjoy internet access, free of charge; do not hesitate to dial 0 or 1041 should you require any further help or support.

TREATMENTS: Massages, scrubs, facial and beauty treatment packages are available at the Health Club at a chargeable fee.

ROOMS: Kindly note that our rooms are **non-smoking rooms.** Smoking is allowed only on the balcony. **Neglecting this policy, a cleaning fee of €150 will be applied to your bill.**

FOR YOUR EASE: We kindly request of you to sign all the bills presented to you.
Your All-Inclusive consumption will not appear on your room bill. Any other services, facilities and promotions not stated above are not included in the All-Inclusive Entitlement.
Kindly note that your keys and Towel Cards must be handed to the reception upon check-out. In case of loss,**10 Euro** will be added to your bill. The same applies to your towel cards **10 Euro** in case of loss.

- Guests requiring a **special food due to intolerances or special dietary requests** are kindly asked to inform our "Front Office Team", in order to arrange a meeting with our Executive Chef.
- **Sun bed Policy**: Please be advised that any towels left unattended on sun beds before 06:00 AM will be removed. The hotel will not take responsibility for any loss of towels. Beach towels are strictly forbidden to be taken to the rooms.

SCAN AND DISCOVER

www.palmroyaleresort.com
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